

## TETON COUNTY INTEGRATED SOLID WASTE AND RECYCLING

### Payment Policy as of November 27, 2017

- Teton County Integrated Solid Waste and Recycling (ISWR) accepts cash, checks, credit cards (Visa and Master Card) and charges to an established Teton County charge account. We do NOT accept American Express. You may make payments over the phone.
- Charge accounts may be established for customers who frequently use the ISWR facilities or have a cardboard pickup account. An application form and a security deposit in the form of a cashier's check, letter of credit, or payment bond are required.
- Statements for charge accounts are sent out monthly on or about the first of the month for the preceding month's business.
- Payment of the total amount billed must be received no later than 30 days from the date of the monthly statement.
- All charge accounts are subject to a 1.5% late charge fee for non-payment received after 30 days of the current billing cycle. This fee continues to be assessed monthly until payment is received in full.
- Accounts 30 days past due will be placed on a "Cash Only" basis at all ISWR facilities for services including waste disposal, shredding, e-waste and hazardous waste.
- For Corrugated Cardboard Service Customers – Once an account becomes "Cash Only," corrugated cardboard pickup service will be suspended if payment in full, including late fees.
- Charging privileges may be denied if a charge account becomes 30 days overdue. At 90 days overdue, if there is no resolution with the account holder, their cashier's check or other security deposit will be cashed, and the account will be closed.
- If a check is returned from the bank for Insufficient Funds (NSF), a \$25.00 service charge per check will be added to the costs. Insufficiently funded checks must be redeemed with cash, cashier's check or a money order.
- Charging privileges will be reinstated once the account is in good standing.
- Mail checks to: Teton County Integrated Solid Waste and Recycling, PO Box 9088, Jackson, WY 83002. **Transfer Station payments must include the account number.** Please do not combine payments for the Transfer Station and Recycling Center.
- Payments sent to an incorrect County address may be delayed in posting, and could incur late charges. The correct mailing address can be found on your monthly statement.
- Billing discrepancies shall be reported to ISWR within 30 days of receipt of bill.