



Jackson Hole Fire/EMS Operations Manual

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Title: **Emergency Medical Dispatch- Priority Dispatch**

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Emergency Medical Dispatch (EMD)-Priority Dispatch (Response Guidelines)

Jackson Hole Fire/EMS will use pre-planned medical response modes based off the Priority Dispatch EMD system, utilizing the response level determinants of the EMD cards.

Jackson Hole Fire/EMS is a plain-text agency. Though the EMD cards include alpha-numeric classification codes, medical aid calls will be dispatched with clearly worded chief complaints.

The dispatcher will include the appropriate Response Determinant as shown by the EMD card for the patient's chief complaint. This communicates pertinent and standardized patient information to responders as well as the initial response mode.

Response Determinant	Methodology	Pre-Planned Response Mode
ECHO / EDWARD <i>Time is critical</i>	Immediate life threat Inadequate breathing	Ambulance, Engine and Duty Officer Code 3 response by all resources
DELTA / DAVID <i>Time matters on scene</i>	Critical/Emergent and/or multiple patients	Ambulance <i>Consider need for 1st responders & additional resources</i> Code 3 response by all resources
CHARLIE/CHARLES <i>Time matters at definitive care</i>	Emergent	Ambulance Code 3 response by all resources
BRAVO / BOY <i>Time is possibly critical</i>	Urgent/Possibly dangerous symptoms or unknown injury/status (BLS)	Ambulance Code 1
ALPHA / ADAM <i>Time is not critical</i>	Non-Emergent	Ambulance Code 1
OMEGA	Obvious Death or Emergency Medical Services not required.	No ambulance dispatch Proper authorities contacted

Definitions:

- **Code 1** - non-emergent response; no lights/sirens.
- **Code 3** - expedited, lights-and-siren response (if safe to do so).

Additional Guidelines:

- The level of **emergency response may shift** as the dispatcher gathers additional information from the reporting party, or if the patient's condition changes.
- Additionally, **field personnel may upgrade or downgrade response levels at any time** based on patient location, traffic flow, safety considerations, and/or in the best interest of patient care.
- In the outlying Response Areas 3, 4, & 9 (Hoback, Moran, Teton Village), 1st response units will be dispatched for **ALL** calls requiring medical response as per the current response protocols.